Sunderland City Council

NO ONE AND NOWHERE LEFT BEHIND

Digital Inclusion Toolkit

Scan the QR codes below for quick access to useful websites, platforms and digital resources that support digital inclusion, helping practitioners and residents find the information they need, when they need it.

A. Access for Everyone: affordable, reliable internet, data and devices

Family Fund
Helping disabled children

Family Fund
Grants for computers and tablets to support disabled children with their learning and digital development

Sustainable Technology Solutions CIC | Born Good
Support organisations with free bid writing support, provide access to refurbished grade A devices, paired with set up support and guidance.

BornGood CIC

FASTER Broadband

Discounted Broadband
Search engine tool which checks to see if you're eligible for cheaper Full Fibre social broadband rates

Lighting Reach
Apply for financial support in three steps, it takes on average 11 minutes to complete the form.
It's for everyone, whether you're working or not

Lightning Reach

B. Building Digital Skills, essential digital skills and literacy for all ages

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Digital Careers
Great webpage, with links to find out more about working in the Tech Sector

Barclays Life Skills
Helps build a good CV, prepare for interviews and understand how to manage money. Tailored for young people, adults and families.

BARCLAYS

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Learning and Skills
Offers a variety of courses to help people aged 19+ find work, upskill and learn. From pre-entry to level 3 diplomas

C. Confidence to Connect

Digital Health Hubs
Each on provides access to digital devices, Tech Mate volunteers (1:2:1 support) and free SIM cards. Doorstep digital support.

AI Gateway
One hour to learn about AI, it is fun and interesting. Suitable for staff, volunteers, and people of all ages.

Learn My Way
A website with over 120 courses teaching you all about digital for absolute beginners

Get Safe Online
Leading resource for individuals and organisations to improve cyber security and e-safety

Have I been Pwned
Check if your email address is in a data breach, and understand what to do next.

Password Checker
Take the password test and see how long it takes a hacker to crack it. Use it to strengthen your own password.

Family Gaming Database
Research online games your child does and could play, check content, features, benefits, negatives and age rating.

D. Digital Services

Assistive Technology Team
Supporting people live longer, more independent lives, using technology enabled care.

Tech Support
Computer mentoring and assistive technology support for the blind and visually impaired

Request free IT support at home.
Volunteers provide free digital support to older people and disabled people of any age, anywhere in the UK

Deaf Awareness Training
Developed to deepen understanding of the experiences, perspectives and needs of deaf and Deaf people

For further information please contact: smartcity@sunderland.gov.uk Published: 16/07/2026

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